



EDUCATION
LIVE AFFORDABLE ONLINE TEACHING

Terms and Conditions

Last updated: February 2026

Welcome to **T20 Education Services**. These Terms and Conditions (“Terms”) govern your use of our website, tutoring sessions, and related services (“Services”). By using our Services, you agree to comply with these Terms. Please read them carefully before booking or participating in any session.

1. Overview

T20 Education Services provides online tutoring and educational support for students of various ages and academic levels. All sessions are delivered remotely using approved digital platforms.

2. Registration and Accounts

- Users must provide accurate, complete information during registration.
 - Accounts are for personal use only and may not be shared.
 - Parents or guardians must register and manage accounts for students under 18.
 - You are responsible for maintaining the confidentiality of your account details and for all activity occurring under your account.
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3. Booking and Payment

- Tutoring sessions can be booked online via our website or by contacting our support team.
 - Payment must be made in full before the start of each session or as agreed through a subscription or invoice arrangement.
 - T20 Education Services uses secure, third-party payment processors; we do not store your payment card details.
 - All prices are listed in GBP and may include VAT where applicable.
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4. Cancellations and Refunds

- Cancellations made **at least 24 hours** before the scheduled session will be refunded or rescheduled at no charge.
 - Cancellations made **with less than 24 hours' notice** will be charged in full.
 - If a tutor cancels, you will be offered a rescheduled session or a full refund.
 - Refund requests must be submitted in writing to our support team within seven (7) days.
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5. Use of Services

- Sessions are intended for educational purposes only and must not be recorded, redistributed, or used for commercial gain without written permission.
 - Students are expected to behave respectfully and engage actively during lessons.
 - Misuse of communication tools, harassment, or disruptive behaviour may result in suspension or termination of access.
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6. Tutor Availability and Substitution

- We strive to ensure continuity of the same tutor for long-term students; however, we may substitute an equivalent tutor if necessary (e.g., in case of illness or scheduling changes).
 - Tutor profiles and qualifications are checked by T20 Education Services, but we do not guarantee specific results or grade outcomes.
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7. Intellectual Property

- All learning materials, lesson content, and resources provided by T20 Education Services are the property of the company or the respective tutors.
- You may not copy, reproduce, or distribute materials without prior written consent.

8. Limitation of Liability

- T20 Education Services is not liable for any indirect, incidental, or consequential losses arising from your use of the Services.
- We make reasonable efforts to ensure the accuracy of materials provided, but do not guarantee outcomes or performance results.
- You are responsible for ensuring your device, internet connection, and learning environment are suitable for remote study.

9. Data Protection and Privacy

- We handle all personal data in compliance with the **UK General Data Protection Regulation (UK GDPR)** and **Data Protection Act 2018**.
- Your contact and payment data are used solely for service delivery and communication purposes.
- Our full **Privacy Policy** is available on our website.

10. Termination

- You may end your use of the Services at any time by notifying us in writing.
- We reserve the right to suspend or terminate access if you breach these Terms or misuse the Services.

11. Changes to Terms



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We may update or amend these Terms at any time. Revised versions will be posted on our website with the updated effective date. Continued use of our Services after such updates constitutes acceptance of the new Terms.

12. Governing Law

These Terms are governed by the laws of **England and Wales**, and any disputes shall be subject to the exclusive jurisdiction of the English courts.

Contact Us

If you have questions about these Terms, please contact:

T20 Education Services

Email: t20education2020@gmail.com

Phone: +44 07808740456